

JUNAID ABRAR RAZEEN

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PROFESSIONAL PROFILE

IT Operations Developer with a "systems-first" mindset and strong foundation in full-stack Python development. Proven ability to architect cloud-hosted SaaS platforms (Envents) and design automated logic flows for AI agents. Bridges the gap between **IT operations** and **software development**, offering specific expertise in PostgreSQL data modeling, API integration, and user workflow troubleshooting. Currently leveraging **LangGraph** and **Streamlit** to build autonomous agents.

TECHNICAL SKILLS

- **Workflow & Automation:** Logic modeling for AI agents (LangGraph), API integrations, and process bottleneck analysis.
 - **Internal Application Dev:** Python (Django), Node.js, React.js, and multi-tenant architecture design.
 - **Data & Infrastructure:** PostgreSQL (Complex Schema Design), Docker, Kubernetes Logs, and Linux/Windows environments.
 - **IT Operations:** L1/L2 Support, User Acceptance Testing (UAT), Jira Service Management, and Azure Fundamentals (AZ-900).
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FEATURED SYSTEMS & AUTOMATION PROJECTS

Full Stack Architect | Envents (Cloud-Hosted SaaS Platform) Freelance Project | 2023 – Present

- **Internal Tool Architecture:** Architected and built a scalable, multi-tenant SaaS platform using **Python (Django)** and **PostgreSQL**, directly applicable to Enable Lifecare's internal tool needs.
- **Complex Data Modeling:** Designed a complete relational database schema from scratch to manage intricate relationships between vendors, events, and users.
- **Operational Reliability:** Supported the live production system for **~50 active users**, diagnosing application issues and maintaining data integrity through rigorous testing.
- **Requirements Gathering:** Translated diverse needs from 20+ vendors into core product workflows and structured data models.

AI Automation Developer | 2026 Cadet Challenge *InsightFactory.ai* | Jan 2026 – Present

- **Agentic Workflow Development:** Currently developing autonomous AI agents using **LangGraph** and **Streamlit** to handle complex, multi-step tasks.
 - **Logic & Integration:** Designing resilient control flows that integrate external tools and APIs to automate decision-making processes.
 - **Rapid Prototyping:** Iterating on agent behavior to handle edge cases and ensure consistent output, mirroring the reliability needed for business process automation.
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PROFESSIONAL EXPERIENCE

Product & PMO Intern | The UCB Fintech Company (**upay**) Oct 2024 – Feb 2025

- **Workflow Logic Design:** Contributed to the "AI Bondhu" chatbot by designing conversational flows and natural language logic models, directly translating business rules into automated code.
- **Operational Diagnostics:** Debugged production API failures by analyzing **Kubernetes error logs** alongside DevOps engineers, identifying root causes of system interruptions.
- **System Documentation:** Authored Software Requirement Specifications (SRS) and Business Requirement Documents (BRDs), ensuring technical clarity for development teams.

E-commerce Product Owner | **Ebellia** *Freelance* | 2023 – Present

- **Platform Management:** Built and maintained a production web platform supporting **10,000+ products**, handling all operational issues related to data and system behavior.
- **End-to-End Ownership:** Managed the full technical lifecycle from server deployment to frontend feature implementation, ensuring 100% uptime for sales workflows.

Online Team Member | **Woolworths Group** *Adelaide, SA* | Sep 2025 – Present

- **Process Optimization:** Identify and report real-time workflow bottlenecks within the enterprise-scale logistics platform to improve fulfillment speed.
 - **Time-Critical Support:** Provide frontline resolution when systems or inventory workflows fail, ensuring operations continue under strict KPI pressure.
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EDUCATION & CERTIFICATIONS

- **Microsoft Certified: Azure Fundamentals (AZ-900)** | Dec 2025
 - **Master of Computing and Innovation** | The University of Adelaide | *Expected Dec 2026*
 - **Bachelor of Science in Computer Science** | BRAC University | Dec 2024
 - **Career Essentials in GitHub (Professional Certificate)** | Aug 2025
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ADDITIONAL INFORMATION

- **Work Rights:** Student Visa (Subclass 500) | Available part-time now; Full-time Jan 2027.
- **Clearance:** Willing to obtain Working With Children Check (WWCC).